



Cisco Networking Academy Program

Ecole Supérieure des Communications de Tunis
Sup'com Academy Support Center

Letter of Agreement

Date: 10/03/2022

To: Anis NAANAA
Institution Name: Faculté des Sciences Économiques et de Gestion de Nabeul

From: Sofiane Cherif
Sup'Com Academy Support Center

Sup'Com Academy Support Center and the undersigned education institution agree to the terms and conditions stated herein.

Legal liability in this agreement shall be subject to the common practices of liabilities practiced among government/non-profit agencies.

1. Ecole Supérieure des Communications de Tunis (as a Cisco Academy Support Center, in partnership with Cisco Systems)

Agrees to:

- A. Resources.** Academy Support Center agrees that it has all resources required by the Academy Membership Guide to support the operation of the Program.
- B. Screening.** Academy Support Center agrees that it will ensure to a reasonable certainty the ability of Academy to meet all Cisco Academy requirements listed in the Academy Membership Guide prior to admitting them to the Program.
- C. Onboarding.** Academy Support Center agrees to provide support and assist Academy with finding training, setting up classrooms, and ordering equipment, as well as provide administrator orientation to the Academy Contact and the Academy Success Lead(s).
- D. Ongoing Support.** Academy Support Center shall provide Academy with support as listed in the Academy Membership Guide and assist Academy to find available information resources and tools, communicate critical information from Cisco, and help Academy understand and utilize new tools.
- E. Service Fees.** Academy Support Center agrees that it will limit any service fees it may charge Academy to an amount sufficient to recover only those incremental costs incurred by the Academy Support Center that are directly associated with the operation of the Program. Service fees are subject to review and approval by Cisco.

2. Faculté des Sciences Économiques et de Gestion de Nabeul (as a Cisco Academy)

Agrees to:

- A. Program Quality and Responsibilities.** Academy shall meet the quality requirements and perform the Cisco Academy duties stated in the Academy Membership Guide.

- B. Curriculum.** Offer the Cisco NetAcad curricula to students within that Cisco Academy
- C. Training.** Nominate two individuals from the Cisco Academy to attend, and pass with a satisfactory grade, the IT Essentials and/or CCNA training. This training is to be held at an **Instructor Training Center of the Academy's choice**.
- D. Certifications.** Ensure that trainers pass the required professional certification exams
- E. Lab Equipment.** Purchase the specified equipment package (check with your Instructor Training Center) from a recommended Cisco Academic Partner/Reseller giving sufficient time for its arrival BEFORE your Semester 1 instructor training begins. Normal delivery lead times are 3-4 weeks.
- F. Space.** Provide an instructional space large enough for both a training area and network practice area.
- G. Electronic Connectivity.** Academy shall ensure to a reasonable certainty that its Program personnel access the Cisco NetAcad web site regularly in order to remain current with the Program's best operating practices.
- H. Course Material Disclosure and Warranty.** Academy shall not allow disclosure of or access to the Course Material to parties not enrolled in Academy classes offering the Course Material.
- I. Non-Compete.** During the term of this Agreement, Academy shall not develop any class or course material substantially similar to the Curriculum or the Course Material. Academy may offer other industry education programs.
- J. Password Protect Curriculum.** Academy shall password protect any Curriculum it downloads from the NetAcad Web site.
- K. Support.** Academy shall maintain active SMARTnet/Equivalent support for the duration of the term of this Agreement. Support entitlements and requirements differ around the world and are available from your nearest Cisco academic reseller/partner. Support costs may change over time.
- L. Academy Status.** The Cisco Academy confirm to being a non-profit organization and that all moneys will be invested back into the Program.
- M. Advertising.** The Cisco Academy may advertise, during the term of this Agreement, that it has Academy status if it is in full compliance with the terms and conditions of this Agreement.

3. Support and Services Costs

- A. Ecole Supérieure des Communications de Tunis** will charge **Institution Name, as a private institution 2000 DT** for support and services as specified in point 1.
- B. Ecole Supérieure des Communications de Tunis** will offer its support and services Free as specified in point 1 to Faculté des Sciences Économiques et de Gestion de Nabeul, **as a public higher education institution**.

4. Termination of Agreement:

- A.** Either party may terminate this Agreement solely for convenience upon sixty (60) days prior written notice which shall specifically identify the effective Termination Date. If terminating for convenience, the Academy Support Center agrees not to set a Termination Date that falls during the Academy's then-current Instructional Period.
- B. Breach of Agreement:** This Agreement shall be terminated immediately if Academy fails to observe and comply with any term, condition, or warranty of this Agreement, or meet any payment obligation to the Academy Support Center, and such failure continues for thirty (30) days following receipt of written notice from Academy Support Center. Within ten (10) working days of the Academy Support Center's notice or warning of breach, the Academy must submit a written plan to the Academy Support detailing its actions to cure the breach. If Academy has in excess of three (3) defaults during the term of this Agreement, this Agreement shall be terminated immediately

5. Privacy

- A. By entering into this Agreement, Academy acknowledges that information regarding Academy, its employees and students that is provided to Cisco in connection with this Agreement ("Data") has been provided, and may be processed: (i) by Cisco in accordance with the Cisco Privacy Policy <http://www.cisco.com/public/privacy.html> (as amended from time to time); and (ii) by Cisco's subcontractors in connection with processing orders, communications and the delivery, installation and support and maintenance of Cisco Products.
- B. Processing of Data pursuant to Section 7.A may involve the transfer of Data outside of EMEA to other countries, including but not limited to the United States.
- C. Academy confirms that it is Academy's obligation to inform its employees and students of the processing of Data pursuant to Section 7.A and to ensure that such employees and students have given their consent to such processing in accordance with applicable data protection legislation.
- D. Academy may at any time give written notice to Cisco that it does not wish Cisco to make use of the Data pursuant to Section 7.A. Where Academy exercises its right to prevent processing, Cisco shall have the right to terminate this Agreement forthwith on written notice and the provisions of Section 6 shall apply on such termination.

Faculté des Sciences Économiques et de Gestion de Nabeul:

Ecole Supérieure des Communications de Tunis:

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Authorizing Signature

The Director of Higher School of Communication of Tunis

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Authorizing Signature

Sofiane CHERIF

Imed ZAIEM
Print Name

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Title

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Date

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